

## STATE OF SOUTH CAROLINA

## (Caption of Case)

Application of BellSouth Telecommunications,  
Incorporated d/b/a AT&T South Carolina to Provide  
In-Region InterLATA Services Pursuant to Section  
271 of the Telecommunications Act of 1996  
(Migration to WHSL eRepair)

BEFORE THE  
PUBLIC SERVICE COMMISSION  
OF SOUTH CAROLINA

## COVER SHEET

DOCKET  
NUMBER: 2001 - 209 - C

(Please type or print)

Submitted by: Patrick W. Turner

SC Bar Number: 6566

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NOTE: The cover sheet and information contained herein neither replaces nor supplements the filing and service of pleadings or other papers as required by law. This form is required for use by the Public Service Commission of South Carolina for the purpose of docketing and must be filled out completely.

## DOCKETING INFORMATION (Check all that apply)

☐ Emergency Relief demanded in petition☐ Request for item to be placed on Commission's Agenda expeditiously☐ Other:

INDUSTRY (Check one)	NATURE OF ACTION (Check all that apply)		
<input type="checkbox"/> Electric	<input type="checkbox"/> Affidavit	<input checked="" type="checkbox"/> Letter	<input type="checkbox"/> Request
<input type="checkbox"/> Electric/Gas	<input type="checkbox"/> Agreement	<input type="checkbox"/> Memorandum	<input type="checkbox"/> Request for Certification
<input type="checkbox"/> Electric/Telecommunications	<input type="checkbox"/> Answer	<input type="checkbox"/> Motion	<input type="checkbox"/> Request for Investigation
<input type="checkbox"/> Electric/Water	<input type="checkbox"/> Appellate Review	<input type="checkbox"/> Objection	<input type="checkbox"/> Resale Agreement
<input type="checkbox"/> Electric/Water/Telecom.	<input type="checkbox"/> Application	<input type="checkbox"/> Petition	<input type="checkbox"/> Resale Amendment
<input type="checkbox"/> Electric/Water/Sewer	<input type="checkbox"/> Brief	<input type="checkbox"/> Petition for Reconsideration	<input type="checkbox"/> Reservation Letter
<input type="checkbox"/> Gas	<input checked="" type="checkbox"/> Certificate	<input type="checkbox"/> Petition for Rulemaking	<input type="checkbox"/> Response
<input type="checkbox"/> Railroad	<input type="checkbox"/> Comments	<input type="checkbox"/> Petition for Rule to Show Cause	<input type="checkbox"/> Response to Discovery
<input type="checkbox"/> Sewer	<input type="checkbox"/> Complaint	<input type="checkbox"/> Petition to Intervene	<input type="checkbox"/> Return to Petition
<input checked="" type="checkbox"/> Telecommunications	<input type="checkbox"/> Consent Order	<input type="checkbox"/> Petition to Intervene Out of Time	<input type="checkbox"/> Stipulation
<input type="checkbox"/> Transportation	<input type="checkbox"/> Discovery	<input type="checkbox"/> Prefiled Testimony	<input type="checkbox"/> Subpoena
<input type="checkbox"/> Water	<input type="checkbox"/> Exhibit	<input type="checkbox"/> Promotion	<input type="checkbox"/> Tariff
<input type="checkbox"/> Water/Sewer	<input type="checkbox"/> Expedited Consideration	<input type="checkbox"/> Proposed Order	<input checked="" type="checkbox"/> Other: Attachment
<input type="checkbox"/> Administrative Matter	<input type="checkbox"/> Interconnection Agreement	<input type="checkbox"/> Protest	
<input type="checkbox"/> Other:	<input type="checkbox"/> Interconnection Amendment	<input type="checkbox"/> Publisher's Affidavit	
	<input type="checkbox"/> Late-Filed Exhibit	<input type="checkbox"/> Report	

Print Form

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January 9, 2008


The Honorable Charles Terreni  
Chief Clerk of the Commission  
Public Service Commission of South Carolina  
Post Office Drawer 11649  
Columbia, South Carolina 29211

Re: Application of BellSouth Telecommunications, Inc. to Provide In-Region  
InterLATA Services Pursuant to Section 271 of the Telecommunications Act of  
1996  
Docket No. 2001-209-C - Migration to WHSL eRepair

Dear Mr. Terreni:

In the Southeast region, AT&T is in the process of replacing certain maintenance and repair-related electronic interfaces. Specifically, AT&T is migrating the functionality provided by the Electronic Communications Trouble Administration (ECTA) and the Circuit Provisioning Status System – Trouble Administration (CPSS-TA) platforms to an interface known as WHSL eRepair. As indicated in the attached carrier notifications, interested parties, including Competitive Local Exchange Carriers (“CLECs”), Interexchange Carriers (“IXCs”) and Wireless Service Providers (“WSPs”) have been advised of this migration since January 2007, and should be aware of the specifics involved in the migration to WHSL eRepair. In sum, the interface migration is underway and is scheduled to be completed by June 1, 2008.

From a performance measurement perspective, the migration of the ECTA interface to WHSL eRepair will have no impact on the calculation of the Service Quality Measurement (SQM) identified as OSS-2 [IA]: OSS Interface Availability (Pre-Ordering/Ordering/Maintenance & Repair). As before, this measure will continue to measure OSS interface availability on a monthly basis. That said, for a brief period of time (November 2007 data month through May 2008 data month), AT&T will report OSS availability results for both ECTA and WHSL eRepair. Beginning with the June 2008 data month, only WHSL eRepair results will be reported. To memorialize the migration to WHSL eRepair in the SQM plan, requires an update to one aspect of the current SQM plan – Appendix C, OSS Table 2. Accordingly, for the Commission’s convenience, a red-line version of the updated version of Appendix C, OSS Table 2 is included. The updated version of this table will be posted on AT&T’s performance measurement website.

Sincerely,  
  
Patrick W. Turner

PWT/nml

Enclosures

cc: All parties of record

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**BellSouth Business Markets**

675 West Peachtree Street  
Atlanta, Georgia 30375

**Carrier Notification  
SN91087018**

Date: January 30, 2007

To: Competitive Local Exchange Carriers (CLEC), Interexchange Carriers (IXC) and Wireless Service Providers (WSP)

Subject: CLECs, IXCs & WSP – (Maintenance & Repair) - Planned Migration of the Electronic Communications Trouble Administration and the Circuit Provisioning Status System - Trouble Administration Interfaces to Contemporary Environments

Electronic Communications Trouble Administration (ECTA) and the Circuit Provisioning Status System - Trouble Administration (CPSS-TA) are currently operating on platforms that will be replaced. BellSouth is in the process of moving the functionality provided by ECTA and CPSS-TA to the existing eRepair environment and anticipates the new interfaces will be ready during the fourth quarter 2007.

The new CPSS-TA equivalent system will be accessible via the public internet using Internet Explorer (IE) Version 5.0 or above. Details will be distributed as system construction nears completion.

The existing ECTA interface is built on the American National Standards Institute (ANSI) T1.227-1995, T1.227A-1998, T1.228-1995 and T1.262-1998 standards for Trouble Administration (TA) using the Common Management Information Protocol (CMIP). BellSouth will no longer support CMIP. The new interface will be built upon the telephone Markup Language (tML) equivalents to these standards as defined in Alliance for Telecommunication Industry Solution (ATIS) 0300002.2005 and ATIS-0300003.2005 documentation.

The BellSouth Change Control Process (CCP) retirement guidelines will be followed for the old interfaces upon implementation of the new ones. Additional information (e.g., detailed schedules, communications methodologies, user guides, updated Joint Implementation Agreements, etc.) will be distributed as they become available.

If you have any questions, please contact your BellSouth electronic commerce account team.

Sincerely,

**ORIGINAL SIGNED BY KRISTEN E. SHORE**

Kristen E. Shore – Director  
BellSouth Business Markets



## Attachment 2 Accessible

Date:	<b>September 27, 2007</b>	Number:	<b>CLECSES07-015</b>
Effective Date:	<b>November 1, 2007</b>	Category:	<b>OSS</b>
Subject:	<b>(MAINTENANCE AND REPAIR) Planned Migration of the Electronic Communications Trouble Administration (ECTA) and the Circuit Provisioning Status System - Trouble Administration (CPSS-TA) Interfaces to Contemporary Environments (All Carriers)</b>		
Related Letters:	<b>CNL - SN91087018</b>	Attachment:	<b>NA</b>
States Impacted:	<b>Alabama, Florida, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, South Carolina and Tennessee</b>		
Issuing AT&T ILECS:	<b>AT&amp;T Alabama, AT&amp;T Florida, AT&amp;T Georgia, AT&amp;T Kentucky, AT&amp;T Louisiana, AT&amp;T Mississippi, AT&amp;T North Carolina, AT&amp;T South Carolina and AT&amp;T Tennessee (collectively referred to for purposes of this Accessible Letter as "AT&amp;T Southeast Region")</b>		
Response Deadline:	<b>NA</b>	Contact:	<b>AT&amp;T Wholesale Support Manager</b>
Conference Call/Meeting:	<b>NA</b>		

As announced in Carrier Notification Letter SN91087018, issued January 30, 2007, AT&T Southeast Region is on track for moving the functionality provided by ECTA and CPSS-TA to the eRepair environment. Initial client migrations will begin in November 1, 2007.

The new Graphical User Interface (GUI), accessible via the public internet using Internet Explorer (IE) Version 5.0 or higher will be called "WHLS eRepair". It will mirror the existing CPSS-TA functionality for processing trouble reports on designed circuits. The key enhancements include:

1. All users will be administered by a client system administrator who has the ability to add, delete and reset passwords for all users in their company.
2. Users will be able to generate several adhoc reports (e.g., list open tickets).
3. Each user can specify two e-mail addresses for notifications.

Replacing ECTA will be the "WHLS B2B" interface which supports the American National Standards Institute (ANSI) standards T1.277 and T1.278 for tML transactions only. The Common Management Information Protocol (CMIP) is not supported. Therefore, all existing ECTA clients must support the new tML transactions to maintain functionality.

The WHLS B2B Interface employs two additional functions:

1. The AT&T Southeast Region Access Gateway (AGE) will provide the front end to the WHLS B2B interface. Clients will have the option of retaining their private line (LAN-to-LAN) connection or choosing to use a secure digitally signed internet connection.
2. Process of certifying a client's gateway will be accomplished using the WHLS B2B Simulator. Clients will be given a test plan to execute while connected to the simulator. When the client receives the predicted results for the given transactions, they will be allowed to connect to the production environment.

Additional details (e.g., User Guides, B2B test plans, etc.) will be provided in mid-October.

Should any modifications be made to the information contained in this letter, these modifications will be reflected in a subsequent letter. AT&T Southeast Region will incur no liability to CLECs if AT&T Southeast Region elects not to file or provide the data mentioned above.



## Attachment 3 Accessible

Date:	<b>November 30, 2007</b>	Number:	<b>CLECSES07-025</b>
Effective Date:	<b>June 1, 2008</b>	Category:	<b>OSS</b>
Subject:	<b>(MAINTENANCE AND REPAIR) Retirement of the Electronic Communications Trouble Administration (ECTA) and the Circuit Provisioning Status System - Trouble Administration (CPSS-TA) Interfaces (All Carriers)</b>		
Related Letters:	<b>CNL - SN91087018, CLECSES07-015</b>	Attachment:	<b>NA</b>
States Impacted:	<b>Alabama, Florida, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, South Carolina and Tennessee</b>		
Issuing AT&T ILECS:	<b>AT&amp;T Alabama, AT&amp;T Florida, AT&amp;T Georgia, AT&amp;T Kentucky, AT&amp;T Louisiana, AT&amp;T Mississippi, AT&amp;T North Carolina, AT&amp;T South Carolina and AT&amp;T Tennessee (collectively referred to for purposes of this Accessible Letter as "AT&amp;T Southeast Region")</b>		
Response Deadline:	<b>NA</b>	Contact:	<b>AT&amp;T Wholesale Support Manager</b>
Conference Call/Meeting:	<b>NA</b>		

Effective June 1, 2008, the Electronic Communications Trouble Administration (ECTA) and the Circuit Provisioning Status System - Trouble Administration (CPSS-TA) will be retired.

The replacement system, WHSL eRepair, includes a Graphical User Interface (GUI) and industry standard tML eBonding interface and was implemented on November 1, 2007. It was announced in Carrier Notification Letter SN91087018, issued January 30, 2007, and **CLECSES07-015** issued September 15, 2007.

Should any modifications be made to the information contained in this letter, these modifications will be reflected in a subsequent letter. AT&T Southeast Region will incur no liability to CLECs in the event of such modifications.

**OSS Table 2: SQM Interface Availability for Maintenance & Repair**

<b>OSS Interface</b>	<b>% Availability</b>
BellSouth TAFI .....	X
CLEC TAFI .....	X
CLEC ECTA* .....	X
<u>WHLs eRepair .....</u>	<u>X</u>
<b>BellSouth &amp; CLEC</b>	
CRIS .....	X
LMOS HOST .....	X
LNP Gateway .....	X
MARCH .....	X
OSPCM .....	X
PREDICTOR .....	X
SOCS .....	X

\*Note: WHLS eRepair will be replacing ECTA. CLECs have until June 1, 2008 to transition to WHLS eRepair. From November 2007 until May 2008, AT&T will report both interfaces. Beginning June 1, 2008, only WHLS eRepair will be reported.

# CERTIFICATE OF SERVICE

The undersigned, Nyla M. Laney, hereby certifies that she is employed by the Legal Department for BellSouth Telecommunications, Inc.'s d/b/a AT&T South Carolina ("AT&T") Letter dated January 9, 2008 in Docket No. 2001-209-C to be served upon the following this 9th day of January, 2008:

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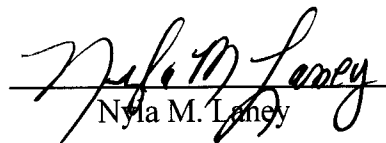
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